

# NANTUCKET ENERGY NEWS

[www.nantucketenergy.com](http://www.nantucketenergy.com)

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## NEW PLANT UP AND RUNNING

At our new bulk storage facility, Nantucket Energy has built an impressive infrastructure designed to meet the needs of Nantucket's propane market. As you can see from these images, we are ready to serve the island. We buried (4) 30,000 gallon tanks, immediately filling all 120,000 gallons. We have (2) state of the art delivery trucks and (1) 12,000 gallon transport truck for the trip from the mainland. This huge investment along with our dedicated staff, shows our long term commitment to Nantucket.

We know service is one of your primary concerns. Rest assured that our 24/7 service team is ready to meet emergencies as well as normal gas needs. NEC has a full inventory

of both above ground and below ground tanks in any size you may need.

Our tank monitoring system, when hooked up to an internet modem, will let us and you know at all times the level of fuel in your tank. No surprises in running out of fuel when you most need it. You can also

access all your account information online, look at your past history, and even check the temperature inside your home, all on our website.

Nantucket Energy is proud to be serving the community here on Nantucket. We promise to treat you fairly and price our products responsibly.



## NANTUCKET ENERGY ADVANTAGES:

- Web based access
- 24/7 service
- Automatic web based tank monitoring
- Flexible payment plans
- Local ownership
- Competitive pricing
- Web based account management

## PROPANE YOUR WAY.....

We are here so that Nantucket can have a choice.....

We are Nantucketers: born here, live here, raise our children here....Nantucket needs this choice.

## OUR LOCAL TEAM

Jamie Ranney and Phil Marks have put together a local team to offer Nantucket a new source of propane. Call and talk with either Jaime, Phil, or Tracy in our office on Amelia Dr. 508-228-6240. Our local 24/7 service team is ready to answer any equipment emergencies at the above number, and our delivery trucks are always ready to bring fuel to your home or business.



**SEPTEMBER 10...THE FIRST DELIVERY**



Months of preparation paid off on September 10 as we took delivery of our first load of fuel. Over the next few weeks, with the help of JP Noonan, we filled our 120,000

gallon in-ground tanks with propane. Our own transport truck can now take over regular deliveries to keep our reserves topped off.



**INSTALLATION OF THE (4) 30,000 GALLON TANKS...ALL UNDERGROUND**

**REMOTE TANK MONITORING...NEVER RUNNING OUT**

With energy management so important in today's world, we need to take advantage of the technology available to keep your fuel costs down. NEC has developed a state of the art remote monitoring system that allows both NEC and the customer to monitor the level of your gas. This not only insures you will never run out, it allows us to be more efficient in our deliveries and pass the savings on to you.

This is how it works: A transmitter is mounted on the tank itself, and a receiver is connected to your internet modem. This device automatically takes level readings throughout the day and updates the readings on your account page for both of us to monitor. Our device will even show the air temperature at the receiver, giving you piece of mind while you are away from home. We have even planned on instal-

lations with no internet connection. We've got you covered! You will have the piece of mind knowing you have enough propane.

All of your account is web based. This means that you can always look at historical data, pricing, gallons pumped, and outstanding balances. Paying online, requesting service, checking fuel levels...these are all available from NEC on our website.

**State of the art monitoring and web based account access are keys to managing your energy use.**

**NANTUCKET ENERGY FAQs**

**Where does NEC propane come from?** Providence, RI...our supplier has other facilities in NY and NH if they are required.

**What happens if I need service?** Just call us at 508-228-6240 24/7. After hours calls are forwarded directly to our service team for immediate response.

**How do I get a NEC tank?** Tank replacements are done for new accounts as needed. Tank rental is billed monthly but is suspended as you reach the 500 gallon mark every year.

**Can I see my account online?** The advantage of being web based is that our customers can handle all their account issues online. You can see your tank level, check your account history, pay your bill, and in most cases even check your home's interior temperature from any internet access point. Check out the features at [www.nantucketenergy.com](http://www.nantucketenergy.com).

**We hope you enjoyed the first Nantucket Energy News. Please tell us if there is a particular topic you would like to see in future issues....we will keep you informed....**

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